

ANTHONY'S AUTO BODY

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License #01204A

WHAT YOU NEED TO KNOW

Anthony's Auto Body values every client who entrusts us with their vehicle. We take pride in delivering desired results and providing up-to-date information. As such, we feel it is our responsibility to make our clients aware of the following:

1. **PARTS** – The auto industry has been heavily affected by nationwide shipping delays and shortage of delivery drivers. As a result, auto parts delays are widespread and far reaching. We have absolutely **NO CONTROL** over the length of time it may take for your parts to be delivered to our shop. The delays may also affect the length of time your vehicle is here at our shop.

If your car is safe to drive – Anthony's will order your parts and contact you when the parts come in to minimize the length of time you are without your vehicle. ***However, there are instances when additional damage is discovered during disassembly. If additional damage is discovered, it may require us to order parts and can result in delays.***

If your car is not safe to drive – The length of time your vehicle remains at Anthony's directly correlates to part deliveries and extent of damage or additional damage uncovered once repairs begin.

2. **RENTALS** – Anthony's is happy to coordinate your rental. However, please be aware that repair time and parts availability may cause your rental to exceed 30 days. ***WE ARE NOT RESPONSIBLE FOR ANY RENTAL FEES INCURRED IF YOUR VEHICLE IS HERE BEYOND 30 DAYS.*** Any conversation regarding rental extension and fees must take place between you and the insurance company.
3. **SAFETY IS OUR PRIORITY** – We understand the inconvenience of being without a vehicle. However, we do not rush through repairs and, therefore, cannot guarantee or accommodate personal timelines. We are doing everything we can to avoid your vehicle being in our shop longer than necessary.

I have read and received a copy of the above information statement.

(Customer's Signature)

_____/_____/_____
(Date)